

Quality Objective Monitoring Sheet

Doc. No.:
Rev. No.:
Date: 30.08.2023

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Monitoring Year: 2023-24

Quarter: Jul- Sep (Q2)

Process Name: QMS Documentation

Sr. No.	Quality Objective	Target	Actual				Deviation
		(Yearly)	Jul	Aug	Sep	Cummulative	
1	All Research Daily Pre-Market Reports to be upload between 9:00-9:05 AM	95%	100%			100%	--
2	Intraday calls performance ratio to be maintain 65% or Above.	85%	69%			69%	--
3	Welcome client's query and solve them positively within 48 hours	95%	100%			100%	--
4	Provide Quality Information about economical events and company	95%	100%			100%	--
5	Efficient use of softwares like, Falcon, etc.	95%	100%			100%	--
6	Selection of quality stock for Investment to clients	95%	100%			100%	--
7	Monthly news letter to circulate before 10th of every month	95%	100%			100%	--
8	Adherence to ISO Standard & its Implementation.	95%	100%			100%	--

Action Plan

Sr. No.	Quality Objective	Reason for failure	Corrective Action	Responsibility	Target date
1					
2					
3					
4					

Review Comments:

Prepared By: Concerned HOD

Approved By : M.R

