

NOT RECEIVING YOUR TRANSACTION SMS FROM ARIHANT?

Dear Arihant Customer,

After the implementation of Mobile DND Policy by TRAI, it could be possible that you are not receiving your transaction confirmation, research calls and other important SMS from Arihant Capital, if your number is registered with DND.

In order to ensure that you get these important updates through SMS, please follow the following:

To receive messages send SMS "*START 1*" to 1909.

Once you send the SMS, they will confirm whether you want to avail the service or not. Send 'YES' to 1909 to confirm.

On successful registration, you will receive an SMS confirming exercised options and a Unique Registration Number within 24 hrs. **The registration will be effective within 7 days of placing the request with the service provider.** The customers can check the status of their registration by clicking on "**Customer Registration Status**" on <http://nccptrai.gov.in/nccpreistry/search.misc>.

Customer can also change the preferences after 7 days of registration or the last change of preference.

Service Provider will take action on complaint and inform the complainant within 7 days of lodging of complaint. Customers may check registration status of his complaint through the link "**UCC Complaint Registration Status**".

In case you face any problems, pls email us at feedback@arihantcapital.com.